



**SAFER, BETTER AND
BIGGER PROTECTION**
For you and your **RENAULT**

RENCARE™ | 1 PLAN, 19 BENEFITS
Enhanced Benefits For Protection, Assist And Savings



RENCARE comes **EXCLUSIVELY** with the purchase of New Renault Car Insurance
OR Renewal with Tan Chong Insure. Only applicable to all motor comprehensive
insurance for private use Renault cars.

FOR DETAILS, QUOTATION OR PURCHASE:

Customer Experience Hotline
1800 88 8185

Visit Renault Showrooms, TCEAS Service Centre
or Customer Service Centre.

www.tanchonginsure.com



WHY RENCARE?

We provide all around benefits to ensure that things are going to be okay in the event of something unfortunate happens.

RENCARE's PROTECTION

We've got you covered with what you deserve.



100% Cover up to 20 years

Covers 100% of the recommended sum insured up to 20 years for Renault vehicles in the event of Total Loss or Theft claim.



Policyholder's Personal Accident

Covers for the owner and authorised driver only against death or permanent disablement up to RM 20,000 due to road accident.



All Drivers Coverage

The policy excess of RM 400 is waived for an unnamed driver. Drivers under the age of 21 years or holding a Provisional/ Learner driving license is not applicable.



Genuine Parts & Paintwork Warranty

New genuine parts replacement are warrantable for 12 months, with unlimited mileage. Paintwork comes with 12 months warranty.



Express Claim Approval

Express approval for damage claims less than RM 30,000. Repair works must be carried out at any Renault authorised workshop.



Trusted Renault Service Centre & Body Paint

A wide network of 20 authorized Service Centres nationwide. Equipped with high-end tools and expertise in ensuring a total quality workmanship and customer satisfaction.



Hassle-Free Claim Process

We are ready to assist you from claim submission until claim approval by the insurance company.

RENCARE's ASSISTS

We've got your back. Anytime. Anywhere.



24/7 RSA (Roadside Assistance) 1800 88 3838

Towing assistance up to RM400 (depends on which insurer you choose) per event to the nearest Renault authorised workshop.



Accident Towing Assistance

Complimentary accident towing to the nearest Renault authorised workshop from the incident location.



Roadside Repair Service

Free labour costs up to 2 hours per event for minor repairs (jump start or battery replacement, change of flat tyre and refill fuel). Any parts costs incurred shall be borne by customers.



Emergency Message Transmission

In the event of emergency, upon request from a customer, we shall endeavor to contact your family and keep them informed of your whereabouts.



Emergency Medical Evacuation Arrangement

In the event of a medical emergency, we will arrange for medical assistance through an ambulance or other transportation to the nearest medical center.

Extended Breakdown Towing (03- 4047 5223)

- i. In the event of breakdown in Thailand, Singapore & Brunei, we will arrange towing services to the customer's preferred workshop. Towing costs shall be borne by the customer.
- ii. We will arrange vehicle repatriation upon request. Costs shall be borne by the customer.
- iii. Standard towing assistance up to RM400 (depending on which insurer you choose) applies for towing from Malaysia border to the nearest Renault authorised workshop.

RENCARE's SAVINGS



Window Snatch Theft

Compensation up to RM500 for the loss of possessions placed in your car in the event that the windscreen or window is broken whilst you or your authorised driver are driving on the road. A police report must be lodged within 24 hours after the incident occurred.



Car Replacement Allowance

Entitled to an allowance of RM150 per day, up to a max 3 days for the repair period recommended by Loss Adjusters in the event of own damage claim (excluding Own Damage - Knock for Knock).



Key Care Cover

Reimbursement of the actual repair or replacement costs up to RM1,500 to the loss or damage of car key due to an actual or attempted theft, robbery or house break-in. The car key repair works or replacement should be carried out at any Renault authorized workshop.



Flood Relief Allowance

Reimbursement of an allowance up to RM1,500 in the event of car damage due to flood. Repair work should be carried out at any Renault authorised workshop.



Additional Cash Payout

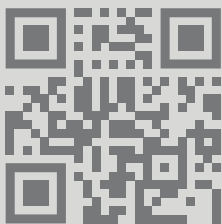
Receive 20% additional cash payout of the sum insured or a maximum of RM3,000 in the event of Total Loss or Theft.



No Betterment Charge

Any replacement of new genuine parts cost will be waived for Renault vehicles up to 12 years old. Repair work must be carried out at any Renault authorised workshop.





Scan me for

EMERGENCY

1800 88 3838

24/7 Roadside Assistance



TAN CHONG INSURANCE BUSINESS STREAM

TCCL SDN BHD (139266-A) - A wholly-owned subsidiary of Tan Chong Motor Holdings Berhad (12969-P)